

User Guide: Quicken Direct Connect for PC

Can I use Quicken Direct Connect with my TIAA accounts?

Yes, your TIAA retirement accounts, directly held mutual funds, trusts and after-tax annuities will automatically update via Quicken Direct Connect.

However, these payout stage contracts cannot be downloaded:

- Transfer Payout Annuities
- Immediate Annuities
- Interest Only contracts

Brokerage accounts may be downloaded separately when you log in. Follow the same steps for adding retirement contracts and select "Brokerage" for the account type and select "TIAA Brokerage Services" for the name of your brokerage.

Trust Accounts Only

Already setup on Web Connect cannot use the Improve Connection method. Trust account clients must delete all Web Connect TIAA Trust accounts or delink the accounts by removing TIAA-CREF Trust Company, FSB as the institution and the account number in Quicken –Instructions are below. For questions, please call **866-207-6467**.

1. Go to the Account Details page for your TIAA Trust Account, Click the Online Services tab

Account Details				
Account Details	Display Options)		
Account Name TIAA	A Trust Equities	Financial Institution	TIAA-CREF Trust Company, FSB	
Description		Account Number	3301	
Account Type: Broke	rage	Customer ID	000000000	
Tax-Deferred C Y	es 💿 No			
Show cash in a checking 🔿 Y	es 💿 No	Contact Name		
account		Phone		
		Home page	Bank Web page	Go
		Activity page	Activity Web page	Go
		Other page	Other Web page	Go
		Comment <u>s</u>		
? Delete Account Ta	x Schedule <u>F</u> ees		ОК	ancel

BUILT TO PERFORM.

2. Click Deactivate, then click yes

Account Details	
Account Details	
General Online Services Display Options	
Online Setup TIAA Trust Equities is set up for transaction download. Automatic entry is: Off Deactivate	
Financial Institution: TIAA-CREF Trust Company, FSB Connection Method: Web Connect	
Conline Bill Payment	
	n: TIAA- Q Quicken 2016
leaving Quicken.	Would you like to deactivate this service?
Manage Quicken.com portfolio	t Yes No
Delete Account Tax Schedule Ees OK Cancel	

3. Go to the General tab, remove TIAA-CREF Trust Company, FSB as the institution and the account number from Quicken – then click OK. You will now be able setup your trust account thru Direct Connect.

Q	Account Details					23
	Account Detai	ils				
	General Online S	ervices	Display Options	1		
	<u>A</u> ccount Name	TIAA Tru	st Equities	Financial Institution		
	Description			Account Number		
	Account Type:	Brokerage				
	Tax-Deferred	○ <u>Y</u> es	No	Contact Name		
	Show cash in a checking	C Yes	No	Phone		
	account			Home page	Bank Web page	Go
				Activity page	Activity Web page	Go
				Other page	Other Web page	Go
				Comments		
	? Delete Account	Tax Se	chedule <u>F</u> ees]	ОК	Cancel

4. To avoid overstating your trust balance. Be sure to hide your account by using the Display Options in Account Details section, check the boxes to hide, then click OK.

2 Account Details	×
Account Details	
General Online Services Display Options	
Account Display	_
 Keep this account separate- account will be excluded from Quicken reports and features Hide in transaction entry lists 	
I represent the second name in account bar and account list ⊆lose Account Closing an account will set balance to zero and stop downloads.	
Delete Account Tax Schedule Fees OK Can	icel

Direct Connect Setup – TIAA retirement accounts, directly held mutual funds, trusts and aftertax annuities

1. To add a new account: Launch Quicken, click the Tools dropdown menu and select Add Account or click the Add an Account button.



- 2. On the Add Account window select the type of account you will be setting up. In the window that opens, select TIAA.
- 3. Enter your TIAA login credentials, and click Connect to continue.
- 4. Once Quicken finds your accounts, you will be prompted to enter following:
 - a. Employer Name
 - b. Indicate if this is: Current or Previous Employer
 - c. Indicate if this is: My Account or My Spouse's Account
 - Repeat this process until all of your accounts have been added.

Note: All Trust, Retirement, After-Tax Annuities, and Mutual Funds will download. Contract types NOT available for download are: Transfer Payout Annuity, Immediate Annuity and Interest Only.

🛿 Add Account			
Add Account			
Primary Accounts For managing your finances	Spending & Saving Checking Credit Card Savings Cash	Hate Portiol Brokerage 401(k) or 403(b) IRA or Keogh Plan 529 Plan	
Add 401(k) / 403(b) Account Add 401(k) / 403(b) / 403	(b) Account		
Enter the name of TIAA	of your brokerage		
Add 401(k) / 403(b) Account	×	Add 401(k) / 403(b) Account	×
Add 401(k) / 403(b) Account		Add 401(k) / 403(b) Account	
TIAA		Enter the employer and other information for account 401(k) N3515292 IR20	11 IRA201
WEB: www.flaa.org TEL: 800 942-2252 Bor your TEAA account [Bit Password for your TEAA account For your TEAA	Vour credentials are safe with Quicken We use bankerel encrypton to secure your login ordentails, they cannot be compromised Learn more about our security	Employer Name 1124 This is @ Current Employer C greatous Employer This is @ Mo Account C My ≶poure's Account	
Cancel For more options use Advanced Setup	Back Connect	() Canad	Next

5. All downloadable Quicken accounts display and are enabled. You can add another account with a different User ID, or click Finish.

Account Added		
TIAA WEB: www.tiaa.org TEL: 800 842-2252		
Roth Indexed I Downloaded transactions from the	I last 190 days.	
 Retirement Healthc Downloaded transactions from the 	(00 last 204 days.	
 Retirement Annuities401(k) Downloaded transactions from the Your Account has been added. your account. So Quicken has e 	last 208 days. However there are some missing transactions that did not equal to the total sh ntered Placeholder Entries to make up the difference.	iares in
Review and Resolve Placehold	er	
The number of days of transactions that Most financial institutions provide 90 day nstitution policy.	Quicken downloads is determined by your financial institution. s of your most recent transactions, but this number can vary based on mancia	al
?	Add another account	Finish

6. To review your transactions, click on the account name in blue on the left side of the screen. For each transaction enter Accept all if all transactions are acceptable. Quicken will categorize your transactions so you can quickly see where your money is going.

Quicken 2016 Premier - trust -	- [TIAA Trust Equities]										
Accounts	C 🕸	Home	Spending	Bills	Planning Investing	Add-on Services	_	_	_	Mobile & Alerts	Tips & Tutorials
All Transactions		τταα τ	rust Fauit	ies Last do	wnload July 20, 2017 - 10	:16 am					à
▼ Investing	\$6,961,353	1400 1	ruse Equit	0.5							4
TIAA Trust Equities	3,954,952	Enter Trans	actions Hold	ngs							P ⊓
TIAA Trust Fixed	1,371,683	A dr	Date 🔺	Action	Security	Description	Share Bal	Inv Amt	Cash Amt	Cash Bal	
TIAA Trust Mix IRA	1,286,431		7/10/2017	Div	ALTRIA CROUR INC		200		1122.00	122.00	
TIAA PA 1	214,893	C	7/10/2017	Rought	TIAA CREE TRUST CO	122 charges @ 1	200	+122.00	-122.00	0.00	
TIAA PA 2	116,378		7/10/2017	Div		122 510 65 (9 1	29,033.79	+122.00	-122.00	220.00	
TIAA PA 3	17,016		7/11/2017	Develop	TTAA COFF TOUCT CO	200	200	1202.00	+208.00	208.00	
			7/11/2017	bought	TIAR OKEP TRUST CO	206 sildres (p. 1	29,001.79	+208.00	-208.00	0.00	
		c	//12/2017	UN	ISHARES RUSSELL 200		261		+99.65	99.65	
		c	//12/201/	Div	ISHARES RUSSELL 200		525		+338.62	438.27	
		c	7/12/2017	Div	ISHARES RUSSELL MI		433		+105.57	543.84	
		c	7/12/2017	Div	ISHARES RUSSELL MI		781		+341.88	885.72	
		c	7/12/2017	Bought	TIAA-CREF TRUST CO	885.72 shares @ 1	30,747.51	+885.72	-885.72	0.00	
		c	7/13/2017	Div	MONDELEZ INTERNAT		138		+26.22	26.22	
		c	7/13/2017	Bought	TIAA-CREF TRUST CO	26.22 shares @ 1	30,773.73	+26.22	-26.22	0.00	
		c	7/17/2017	Withdraw	2010 Ia-blended Fees C	2010 Ia-blended Fees Collected fees			-2,935.17	-2,935.17	
		C 🕶	17/2017	Sold	TIAA-CREF TRUS 🔛	2,935.17 1 Comm/Fee		-2,935.17	+2,935.17	0.00	
					SOLD TIAA CASH				Enter Edit D	elete Attach	
		c	7/18/2017	Div	STATE STREET CORP		700		+266.00	266.00	
		c	7/18/2017	Bought	TIAA-CREF TRUST CO	266 shares @ 1	28, 104.56	+266.00	-266.00	0.00	
			8/4/2017								
									Securi	ties Value: \$3,954,952.31 Cash B	alance: \$0.
				(10)						Total Market	Value: \$3,954,952.
		Downloa	ansactions	(18) Bill	and Income Reminders (U	Due) Placeholder Entries (43)					Web site
		opuace II		Dec op onn	(
		Accept dov	wnloaded transac	tions into tran	isaction list						
		Status	Date Actio	n Descrip	tion						Amount
		New	7/24/2017 DN 7/24/2017 Bour	AMERI AMERI	CA MOVIL SAB DE CV SPONS AD	R	409 70 4	anna @ #1			408.79
		New	7/25/2017 Div	GENER	AL FLEC CO	NCC1	400.79 5	iaies @ \$1			3,525,36
		New	7/25/2017 Boug	ht TIAA-C	REF TRUST CO CASH DEPOSIT	ACCT	1,525.36	shares @ \$1			1,525.36
		New	7/31/2017 Div	JP MOF	RGAN CHASE & CO						645.00
Net Worth	\$6,961,353	New	7/31/2017 Div	STRYKE	ER CORP						201.88
Credit Score	View	? Ren	aming Rules							Accept All Acc	Finish Later
+ Add an Ao	count										

If you need additional help connecting your TIAA-CREF accounts with Quicken, call us at **866-207-6467**.

